



ENGINE
GOVERNING
SYSTEMS

**WARRANTY/RETURN
POLICY**

PMB7055

June 2010

STANDARD LIMITED WARRANTY & RETURN POLICY

GOVERNORS AMERICA CORPORATION warrants each new product for the warranty period indicated in the following schedule.

WARRANTY LIMIT SCHEDULE

<u>Period</u> (whichever comes first)	<u>Percentage of Coverage</u>	
	<u>Parts</u>	<u>Repair Labor</u>
12 Months from Date of Installation OR 24 Months from Date of Manufacture	100%	100%

GOVERNORS AMERICA CORPORATION warrants from the date of installation or from the date of manufacture to the original using customer that, at the time of delivery, the product will be free from defects in material and workmanship for the period of time stated in the WARRANTY LIMIT SCHEDULE. GAC's liability and the customer's remedy under this warranty are limited, to the repair or replacement, of products or parts. The warranty will be honored provided that the product is returned pre-paid for warranty considerations and written notice of the defect is given to GAC or its authorized service agencies.

This warranty does not apply to any product that is damaged due to improper installation, neglect, misuse, accident or normal wear. Further, this warranty is void when GAC products are used in conjunction with or electrically connected to non GAC approved devices. GAC assumes no responsibility with respect to the cost of removing or reinstalling a unit or system nor for the loss of time to the user while the unit or system is out of commission.

A special Standard Limited Warranty Policy issued by GAC for specific Original Equipment Manufacturer will take precedence over the provisions stated herein.

Return Policy

For products being returned for warranty considerations, products not required, or ordered incorrectly, an NCR number must be obtained from GAC. This number must be referenced on paperwork with the returned part(s).

Items out of the warranty period or deemed as non-warranty failures will have an assessment fee (PMB7020) applied at time of return to customer or scrap by GAC/customer.

A 15% restocking fee, determined by sales and marketing, for items not required by customer or ordered incorrectly, may be applicable.

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* ABOVE INFORMATION IS SUBJECT TO CHANGE WITHOUT NOTICE *

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