When setting up your device in SmartVu’s connection setup, you need to define the COM port through which the device will communicate with your computer. If you do not know your COM port number then proceed with the following steps.

1. Click on the Start button.
2. In the “Search programs and files” text field, type in “device manager” and hit the “Enter” key or click the magnifying glass button.
3. Select “Device Manager”.

After selecting “Device Manager” from the Start Menu, the Device Manager window will appear.

1. Locate “Ports (COM & LPT)” in the list below.
2. Click on the small box next to it with the negative sign in it and note the COM port number listed in the parenthesis.
3. As you can see Windows has set the port to COM10. However, many legacy applications expect the port to be between 1 and 4. In this case, the COM port number can be changed. Right-click on “Communications Port (COM10)” and select “Properties” from the drop-down menu.
4. Click on “Port Settings”

5. Click "Advanced..."

6. Click on the “COM Port Number” drop-down menu and select the lowest number between 1 and 4 that is not currently in use. Click “OK” when done.

7. Go back to Device Manager and “Communications Port” should now list the new COM Port number.